Privacy Policy

Effective Date: 2025-01-01

Last Updated: 2025-03-01

Welcome to WapiX! Your privacy is important to us. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our services.

1. Information We Collect

a. Personal Information

- Name

- Email Address

- Payment Information

- Contact Details

b. Usage Information

- IP Address

- Device Information

- Browser Type

- Interaction with Our Services

c. WhatsApp Integration Data

- Phone Numbers Connected to Our Service

- Messages Sent Through the API (we do not store message content)

- API Usage Logs

2. How We Use Your Information

We use the collected data to:

- Provide and manage our services

- Process payments and invoices

- Improve our platform and user experience

- Ensure security and fraud prevention

- Offer customer support and technical assistance

3. Data Sharing and Disclosure

We do not sell, rent, or share your personal information with third parties except in the following cases:

- When required by law or legal processes

- To protect our rights, privacy, safety, or property

- With third-party service providers assisting in payment processing, hosting, and analytics

4. Data Security

We implement industry-standard security measures to protect your data, including:

- End-to-end encryption for sensitive data

- Secure servers with restricted access

- Regular security audits and compliance checks

5. Your Rights and Choices

You have the right to:

- Access and request a copy of your data

- Request correction or deletion of your data

- Withdraw consent for data processing

- Opt-out of marketing communications

6. Data Retention

We retain user data only as long as necessary for service provision, legal compliance, and security purposes. If you terminate your account, we will delete your data following our retention policies.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be notified via email or our website.

8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

WapiX Support
Email: contact@wapix.cloud
Website: https://wapix.cloud